Thank you for choosing YOUNG CHANG
Please keep this document in a safe place.
Always include the model and serial numbers in any correspondence with Young Chang or an authorized dealer.
YOUNG CHANG

YOUNG CHANG Y SERIES WARRANTY

YOUNG CHANG NORTH AMERICA (hereafter referred to as YOUNG CHANG) warrants your YOUNG CHANG Y SERIES piano as follows:

Limited Ten (10) Year Warranty (Parts and labor)
Your YOUNG CHANG piano is warranted, to the original purchaser only, to be free of defects in materials and workmanship, including the finish, for ten years from the date of original retail purchase from an authorized YOUNG CHANG dealer.

If during the respective warranty period from the date of the original purchase, your new YOUNG CHANG piano is found to have a defect in material or workmanship, YOUNG CHANG and/or its authorized agent will repair such defects, or replace the affected parts, without charge and within a reasonable time after notice of a defect. If YOUNG CHANG determines that the defect cannot be repaired, or if during the applicable warranty period YOUNG CHANG is unable to repair a defect after a reasonable number of attempts, at YOUNG CHANG's option, YOUNG CHANG may replace the defective piano with an identical piano or with one that is reasonably equivalent.

Your YOUNG CHANG piano bench is warranted for one year from the date of original retail purchase of your YOUNG CHANG piano.

An installation of any add-on player piano, digital enhancement system, humidity control system or similar products does not void this warranty. However, any parts that have been modified or any parts added to the original instrument, are not covered by this warranty.

Normal maintenance works, such as tuning, voicing, regulation and the results of normal wear are not covered by this warranty.

This warranty does not extend to YOUNG CHANG pianos located outside the fifty United States of America, the District of Columbia and Canada.

YOUNG CHANG excludes and will not be liable for incidental or consequential damages. No other warranties are expressed or implied, except as provided above. Some states do not allow the exclusion of incidental or consequential damages or limitations on implied warranties, so the above may not apply.

Owners’ Responsibilities
In order for YOUNG CHANG to provide proper warranty service, it is necessary that the purchaser of a YOUNG CHANG piano assume certain responsibilities:

1. Send the Registration Card to YOUNG CHANG, promptly after your purchase, or be prepared to provide purchase information. You should understand that you do not have to return a registration card in order for your piano to be covered under this warranty. However, if the date of the original purchase is unknown, YOUNG CHANG reserves the right to set the warranty period starting date by the year of manufacture or the first date sold to an authorized dealer.

2. Notify your authorized YOUNG CHANG dealer or YOUNG CHANG of any warranty related concerns immediately upon their discovery.

3. Permit YOUNG CHANG or an authorized agent to inspect and provide warranty service, which will be completed within a reasonable time.

Maintenance and Use
Your YOUNG CHANG piano should be reasonably used and maintained. This warranty does not apply to failure caused by the following:

1. Failure to provide reasonable, necessary and proper care and maintenance and/or repair.

2. Abnormal strain, neglect, abuse, modification or accidental damage.

3. Exposure to extremes in temperature or humidity.

Warranty Information
Should you have questions regarding your YOUNG CHANG piano warranty, please contact your authorized YOUNG CHANG dealer or YOUNG CHANG.

YOUNG CHANG

YOUNG CHANG NORTH AMERICA

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